What authentication methods are supported by Archpass?

You may authenticate by choosing one of the following methods:

1. **Push** - This is the recommended authentication method if you have a smartphone. Type "push" in the Second Password field to receive a notification on your mobile device. Press "approve" or the green check box to connect. This method works with devices that support the Duo Mobile app.
2. **Passcode** - Open your Duo application and press the key icon to generate a passcode. Enter the passcode in the Second Password field. You can use this method with any device that supports the Duo Mobile app.
3. **Phone** - Type in "phone" to receive a phone call. Press 1 to connect. This method works with landline phones and other basic phones that are not text message capable.
4. **SMS** - Type in "sms" to receive 10 one-time Passcodes via text message. You may use each passcode one time. If your device can send and receive text messages, you can use this method.

**Request Support**

EITS Help Desk
706-542-3106
helpdesk@uga.edu
Chat with a Help Desk Consultant

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