How to Clear Your Browser's Cache and Cookies

Below are instructions on how to clear browser cache/cookies in most popular web browsers. This includes:

- Chrome
- Firefox
- Internet Explorer
- Microsoft Edge
- Safari

Note: After following these steps to clear cache and cookies, please close/quit the browser and reopen the browser.

**Desktop Browsers**

**Keyboard Shortcut**
An easy method to bring up the Menu to clear cache and cookies for all listed browsers except Safari:

- **Windows**: CTRL + Shift + Delete
- **Mac**: Command + Shift + Delete

**Chrome**
1. Press **Ctrl + Shift + Delete/Command + Shift + Delete** OR On your browser toolbar, click More...
2. More Tools > Clear Browsing Data
3. In the Clear browsing data box, click the checkboxes for Cookies and other site data and Cached images and files
4. Select the dropdown next to Time Range and choose All time.
5. Click Clear browsing data

**Firefox**
1. Press **Ctrl + Shift + Delete/Command + Shift + Delete** OR Click Menu > Library > History > Clear Recent History
2. Select Time Range to Clear: Everything
3. Checkmark Cookies and Cache
4. Click Clear Now

**Internet Explorer**
1. Press **Ctrl + Shift + Delete** OR Select the gear-shaped Tools button, point to Safety, and then select Delete browsing history
2. Choose Cookies and website data and Temporary Internet files and website files, and then select Delete.

**Microsoft Edge**
1. Press **Ctrl + Shift + Delete** OR To view your browsing history, select the Favorites icon > History > Clear history in blue in the right corner
2. Check boxes for Cookies and saved website data and Cached data and files
4. If you use Cortana and want to clear browsing history that’s storied in the Cloud, select Change what Microsoft Edge knows about me in the cloud, then select Clear browsing history.

**Safari**
1. With Safari open, click on Safari (next to Apple icon) in the top left corner.
2. Then go to Preferences.
3. In the box that pops up, click on the Privacy tab and then Manage Website Data.
4. Select Remove All, then in the small popup, select Remove Now.
Mobile Browsers

Safari
1. Go to Settings app
2. Go to Safari
3. Tap Clear History and Website Data

Chrome
1. Open the Chrome app
2. At the top or bottom right, tap the More icon
3. Tap History
4. Select Clear browsing data
5. At the top, select a time range of All time.
6. Check the boxes next to Cookies and site data and Cached images and files
7. Tap Clear data

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