How do I switch Duo authentication to a new device?

- If the phone number for your device has not changed, you can reactivate the device using the [Duo Self-Service Portal](#). Login with your MyID, use the "Call Me" option to authenticate, and select the device you wish to reactivate.
- If the phone number for the device has changed or you need assistance in activating Duo on a new device, please contact the EITS Help Desk at 706-542-3106.

Related Articles

- UGAMail Set-up Guides
- I get a grey bar when trying to login with Archpass Duo while on iOS or Mac?
- How do I log into the VPN?
- How to login using Archpass, Powered by Duo
- What is ArchPass?