How to Reset my MyID password

This is for users who have forgotten their current password, and need to reset it.

Step-by-step guide

If you have setup your Secret Question and Answer pairs and/or filled out your MyID Profile, you may reset your password via the MyID website:

1. Head to the MyID Profile Management [website].
2. Type in your MyID username into the MyID field. If you do not know what this is, please call the EITS Help Desk.
3. Click the checkbox next to I’m not a robot, and complete any instructions.
4. Once there’s a check-mark, click Verify MyID.
5. Depending on your preferences set in your MyID Profile, you would perform one of the following tasks:
   a. Answer your two Self Questions and Answers and then click Verify Answers.
   b. Receive a code by text to your cell phone that you must enter into the form and then select Verify Passcode.
   c. Receive a code through your alternate email address that you must enter and then select Verify Passcode.
6. Enter and confirm a new password.

If you are unable to complete this process, please call the EITS Help Desk at 706-542-3106.

Related articles

- How to Reset my MyID password
- How to Request a MyID for my department or student organization
- How to Request a MyID for a UGA Employee
- The MyID Password Policy
- What is a MyID?