Renaming your non-migrated Google account to use gmail.com

Who does this apply to?

Users who had a Google account using their @uga.edu address and whose account was not migrated to Google Workspace on or before January 8, 2021.

What does this mean?

When your MyID or alias was added to Google Workspace, Google changed your Google account name to yourmyid%uga.edu@gtempaccount.com or yourmyid.alias%uga.edu@gtempaccount.com.

If you want to rename your yourmyid%uga.edu@gtempaccount.com Google account to an @gmail.com address, like yourmyidUGA@gmail.com, you first need to add Gmail to your Google account.

Step-by-step guide

We recommend doing the following steps using an incognito/private browser window or tab.

1. Log into your Google account at https://accounts.google.com using the @gtempaccount.com address and the password you’ve always used for that account.

2. Go to mail.google.com.
3. Fill out and submit the form.
4. Follow the instructions to verify your account. Your account’s primary username will permanently change to yourmyidUGA@gmail.com (or whatever you choose to call it).
5. All your Google services should still be accessible but under the new account name.

Please remember that EITS cannot assist you with Google account password recovery or other Google service issues. We are only able to assist with issues arising within UGA’s Google Workspace.

Related articles
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