UGAMail Set-up Guides

Which email clients, mobile apps and web browsers can I use to access UGAMail?

The following email clients, mobile apps and web browsers are supported:

**Email clients**
- Outlook 2016 for Windows
- Outlook 2016 for Mac
- Mac Mail (latest version)

Here’s how to find out which version of Outlook you have installed.

**Mobile Apps**
- Outlook for iOS (latest version)
- Outlook for Android (latest version)
- iPhone or iPad Mail app on iOS 11 or above (latest version)
- UGAMail portal in UGA Mobile App
- Safari app (latest version)
- Google Android browser (latest version)

**Web browsers**
- Microsoft Internet Explorer (Latest version)
- Microsoft Edge (latest version)
- Google Chrome for Mac, Windows and Linux (latest version)
- Opera (latest version)
- Mozilla Firefox for Mac, Windows and Linux (latest version)
- Safari for Mac (latest version)

If you do not have one of the above clients, apps or browsers, you will need to update.

**Configuring Outlook on a desktop for UGAMail**

How to: Outlook 2016 for OSX
How to: Outlook 2016 for Windows

**Configuring Mobile Devices for UGAMail**

Apple iOS:

*Is my device supported?*

How to: Set up email in Outlook for iOS mobile app
How to: Set up email using the iOS Mail app

Android OS:

*Is my device supported?*

How to: Set up email in the Outlook for Android app
How to: Set up email in Android email app

**UGA Mobile App:**

You can also access your UGAMail through the UGA Mobile app. Open the app, tap on the UGAMail icon and enter your UGAMail credentials.

**Request Support**

EITS Help Desk
706-542-3106
helpdesk@uga.edu
Chat with a Help Desk Consultant