Zoom is reporting:

"We are experiencing longer wait times than normal due to increased demand. You can still view answers to frequently asked questions or contact us but wait times may be longer than expected. Thank you for your patience."

Note:

Zoom made changes to the default settings for screen sharing.

"The privacy and security of our customers is our top priority. Based on feedback from the Education community, as of March 26th, the screen sharing settings within your account have automatically defaulted to “Only Host.” Click here to learn how to turn on participant sharing."

If you change these settings, please review the recommended tips to secure your session from the help articles below.

Help Articles

- Guide to Getting Started with Zoom
- Recommended Tips
- Zoom Access
- Zoom Recording Tips
- Zoom Waiting Room and Passcode Requirements

Request Support

EITS Help Desk
helpdesk@uga.edu
Chat with a Help Desk Consultant