UGAMail Set-up Guides

Which email clients, mobile apps and web browsers can I use to access UGAMail?

The following email clients, mobile apps and web browsers are supported:

Email clients
- Outlook 2016 for Windows
- Outlook 2016 for Mac
- Mac Mail (latest version)

Here’s how to find out which version of Outlook you have installed.

Mobile Apps
- Outlook for iOS (latest version)
- Outlook for Android (latest version)
- iPhone or iPad Mail app on iOS 11 or above (latest version)
- UGAMail portal in UGA Mobile App
- Safari app (latest version)
- Google Android browser (latest version)

Web browsers
- Microsoft Internet Explorer (Latest version)
- Microsoft Edge (latest version)
- Google Chrome for Mac, Windows and Linux (latest version)
- Opera (latest version)
- Mozilla Firefox for Mac, Windows and Linux (latest version)
- Safari for Mac (latest version)

If you do not have one of the above clients, apps or browsers, you will need to update.

Configuring Outlook on a desktop for UGAMail

How to: Outlook 2016 for OSX
How to: Outlook 2016 for Windows

Configuring Mobile Devices for UGAMail

Apple iOS:
Is my device supported?
How to: Set up email in Outlook for iOS mobile app
How to: Set up email using the iOS Mail app

Android OS:
Is my device supported?
How to: Set up email in the Outlook for Android app
How to: Set up email in Android email app

UGA Mobile App:

You can also access your UGAMail through the UGA Mobile app. Open the app, tap on the UGAMail icon and enter your UGAMail credentials.

Request Support
EITS Help Desk
706-542-3106
helpdesk@uga.edu
Chat with a Help Desk Consultant