How to Connect to the Ethernet in the Residence Halls (Wired Internet)

This article outlines how students in University Housing may connect their devices to the wired network (Ethernet) in their residence hall. This may include connecting laptops and gaming consoles via UGA's Device Registration Portal (DRP).

What you need

- A computer with a built-in Ethernet port or Network card
- An Ethernet Cable / A Cat-6 or Cat-5e Network Cable
- Any CDs that came with your computer in case a problem develops during the year

What you do not need

- Internet Service Provider (ex: AOL, AT&T, Charter, etc.)
- Router, Switch, or Hub
  - Note: Personal wireless routers are not allowed in the residence halls, as they interfere with PAWS-Secure.

Step-by-step guide

First, you will need to see if your room's ethernet port is activated. Please follow the Wired Connection instructions found here.

Before you can access the Internet in your room via a wired (Ethernet) connection, you will have to register your device with UGA. You must be physically connected to register your device.

1. Plug your device into the wall port with an Ethernet cable. In most buildings, there is either a white box or a wall plate with one or more Ethernet jacks. If there are multiple colors, use the red or orange jack.
2. On your device, open your web browser. Normally, you will automatically be redirected to the UGA Student Technology Support registration page. If so, read and accept the terms of use and follow the instructions on screen. If you are not redirected to the registration page, proceed to Step 3.
3. In the address bar, type “drp.uga.edu” and hit enter. If this loads the registration page, follow the instructions to register.
   - If this does not work, please call the EITS Help Desk at 706-542-3106 for assistance.

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2. Open your browser. You should find yourself at the Device Registration Portal. Log in with your MyID and password.
3. Find the MAC address of your device. This is often listed on the box or in the network settings for the device. If you need assistance in locating the MAC for common devices, please see: Find MAC Address
   - You can also use the "detect" option, which will find your MAC address automatically. For this option to work, you will need to turn off your wireless adapter.
4. Wait 5 minutes, restart the device, and verify that your connection works.
   - If this does not work, please call the EITS Help Desk at 706-542-3106 for assistance.

Related articles

- How to find my device's MAC address
- How to Connect to the Ethernet in my office or employee work space? (Wired Internet)
- How to Connect my Smart TV to the internet
- How to Connect to the Ethernet in the Residence Halls (Wired Internet)
- Wireless, Network & Internet