How to Reset my MyID password

This is for users who have forgotten their current password, and need to reset it.

Step-by-step guide

If you have setup your Secret Question and Answer pairs and/or filled out your MyID Profile, you may reset your password via the MyID website:

1. Head to the MyID Profile Management website here.
2. Type in your MyID username into the MyID field. If you do not know what this is, please call the EITS Help Desk.
3. Fill in the Verify Human field with the words or numbers shown in the image above.
4. Depending on your preferences set in your MyID Profile, you can perform one of the following tasks:
   a. Answer two of your Secret Question and Answers.
   b. Receive a code through your cell phone that you must enter into a form (Form can be found here).
   c. Receive a code through your alternate email address that you must enter into a form (Form can be found here).
5. Enter and confirm a new password.

If you are unable to complete this process, please call the EITS Help Desk at 706-542-3106.

Related articles

- How to Request a MyID for a UGA Employee
- What is a MyID?
- What Special Characters can I use in my MyID password?
- How to find the UGA ID for new employees
- Who Can Use MyID Services?