Help Desk Support (HDS) Home

Check out our new Knowledge Base!

Top Articles:
- How do I switch Duo authentication to a new device?
- How to Install Office 365
- ArchPass Enrollment Guide
- What is a MyID?

Key Services
- MyID, Accounts & ID Management
  - MyID & Passwords
  - IDM Tool
- Security
  - ArchPass, powered by Duo
- Email & Collaboration
- Wireless, Network & Internet Access
- Academics, Learning & Research

EITS Help Desk Mission Statement

The EITS Help Desk strives to provide professional first-tier technical support to the University of Georgia community. Our goal is to empower clients by making IT knowledge accessible. This is accomplished by providing a focused knowledge base and an efficient call center that acts as a single point of contact for UGA core IT services.