I received a notice stating “This item is protected by a policy in your organization.” What should I do?

Strict Data Loss Prevention (DLP) policies are put in place in UGAMail and OneDrive for Business to prevent the sharing and storing of sensitive or restricted data, including Social Security Numbers, HIPAA ePHI data, credit card data, bank account information and sensitive student records.

If you have not tried to store this kind of information, you may have received a notice in your web client in error.

To remove the policy tip, select Override. Only do this if you have a business justification or if you believe you have received the notice in error. You can also view the details about the information that appears sensitive by selecting View.

You can also contact the EITS Help Desk at 706-542-3106 to override the DLP policy.

Related articles

- OneDrive for Business setup guides
- Who is eligible to use OneDrive for Business?
- What is OneDrive for Business?
- What's the storage limit for OneDrive for Business?
- What's the maximum number of files that can be stored in OneDrive for Business?