How do I switch Duo authentication to a new device?

- If the phone number for your device has not changed, you can reactivate the device using the Duo Self-Service Portal. Login with your MyID, use the “Call Me” option to authenticate, and select the device you wish to reactivate.
- If the phone number for the device has changed or you need assistance in activating Duo on a new device, please contact the EITS Help Desk at 706-542-3106.

Request Support

EITS Help Desk
706-542-3106
helpdesk@uga.edu
Chat with a Help Desk Consultant

Related Articles

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- How do I switch Duo authentication to a new device?
- Using Duo without Wifi or Mobile connection while traveling.
- Texting Duo Passcodes before traveling
- How do I reactivate my Duo Mobile app?