Why can I not log into eLC but can log into other UGA systems?

First, try accessing eLearning Commons through the MyUGA Portal (my.uga.edu). This works in most instances. Otherwise, this may be due to one of many potential problems:

- You are experiencing a cookies and cache problem, similar to the problems above. Please see our "Why am I getting an "Session Already Active" error message in eLC?" article and try again.
- If you registered your MyID today, your eLC account has not yet been provisioned. This occurs the day after you register your MyID, in most cases; try again tomorrow.

If you are still experiencing problems accessing eLC, please contact the Help Desk directly using the contact information on the right side of this page.

Related Articles

- Where is the eLC course I'm taking? (Students)
- Why am I receiving a directory error message when logging into eLC?
- How do I access courses from the old version of eLC?
- Why am I getting an "Session Already Active" error message in eLC?
- What Is eLearning Commons (eLC)?