How to Request MySQL Database Access

Hosted websites can have a limited amount of storage for their database. If your site needs a MySQL database, submit an online request to the EITS Help Desk. Be sure to provide as much detail as possible.

If you have already requested a MySQL database, you can find the credentials at: /usr/www/dev/account/<Name>/db.info

EITS doesn't provide any end user support beyond providing access to the database.

Related articles

- What is UGA Web Hosting Standard Service?
- What are the Different Environments for the Web Standard Hosting Service?
- How to Upload Files to my website
- How to Request MySQL Database Access
- How to Request a Web Standard Hosting Account

Request Support

EITS Help Desk
706-542-3106
helpdesk@uga.edu
Chat with a Help Desk Consultant