Help Desk Support (HDS) Home

Check out our new Knowledge Base!

EITS Help Desk at the University of Georgia
Phone: 706-542-3106
E-mail: helpdesk@uga.edu
UGA Systems Status: status.uga.edu

Key Services
MyID, Accounts & ID Management
MyID & Passwords   IDM System

Security
ArchPass, powered by Duo

Email & Collaboration
UGAMail   Listserv   Microsoft Office Downloads
OneDrive for Business   Blackboard Collaborate   SendFiles
Microsoft's Sway   Microsoft's Power BI   Microsoft's Skype for Business

Wireless, Network & Internet Access
PAWS-Secure Wireless   eduroam Wireless   Connecting a Smart TV
Internet Connection Guide   Web Hosting Service   Guest Wireless

Academics, Learning & Research
eLearning Commons (eLC)   MyUGA Portal   lynda.com
Research Computing   vLab   Print Kiosks
Qualtrics Surveys   Athena   Banner INB

EITS Help Desk Mission Statement
The EITS Help Desk strives to provide professional first-tier technical support to the University of Georgia community. Our goal is to empower clients by making IT knowledge accessible. This is accomplished by providing a focused knowledge base and an efficient call center that acts as a single point of contact for UGA core IT services.