Help Desk Support (HDS) Home

Check out our new Knowledge Base!

EITS Help Desk at the University of Georgia

Phone: 706-542-3106
E-mail: helpdesk@uga.edu
UGA Systems Status: status.uga.edu

Key Services

MyID, Accounts & ID Management

MyID & Passwords	IDM System

Security

ArchPass, powered by Duo

Email & Collaboration

UGAMail	Listserv	Microsoft Office Downloads
OneDrive for Business	Blackboard Collaborate	SendFiles
Microsoft's Sway	Microsoft's Power BI	Microsoft's Skype for Business

Wireless, Network & Internet Access

PAWS-Secure Wireless	eduroam Wireless	Connecting a Smart TV
Internet Connection Guide	Web Hosting Service	Guest Wireless

Academics, Learning & Research

eLearning Commons (eLC)	MyUGA Portal	lynda.com
Research Computing	vLab	Print Kiosks
Qualtrics Surveys	Athena	Banner INB

EITS Help Desk Mission Statement

The EITS Help Desk strives to provide professional first-tier technical support to the University of Georgia community. Our goal is to empower clients by making IT knowledge accessible. This is accomplished by providing a focused knowledge base and an efficient call center that acts as a single point of contact for UGA core IT services.