Help Desk Support (HDS) Home

Check out our new Knowledge Base!

EITS Help Desk at the University of Georgia
Phone: 706-542-3106
E-mail: helpdesk@uga.edu
UGA Systems Status: status.uga.edu

Key Services
MyID, Accounts & ID Management
MyID & Passwords    IDM System

Security
ArchPass, powered by Duo

Email & Collaboration
UGAMail    Listserv    Microsoft Office Downloads
OneDrive for Business Blackboard Collaborate SendFiles
Microsoft's Sway    Microsoft's Power BI    Microsoft's Skype for Business

Wireless, Network & Internet Access
PAWS-Secure Wireless    eduroam Wireless    Connecting a Smart TV
Internet Connection Guide    Web Hosting Service    Guest Wireless

Academics, Learning & Research
eLearning Commons (eLC)    MyUGA Portal    lynda.com
Research Computing    vLab    Print Kiosks
Qualtrics Surveys    Athena    Banner INB

EITS Help Desk Mission Statement
The EITS Help Desk strives to provide professional first-tier technical support to the University of Georgia community. Our goal is to empower clients by making IT knowledge accessible. This is accomplished by providing a focused knowledge base and an efficient call center that acts as a single point of contact for UGA core IT services.