Help Desk Support (HDS) Home

Check out our new Knowledge Base!

EITS Help Desk at the University of Georgia

Phone: 706-542-3106

E-mail: helpdesk@uga.edu

UGA Systems Status: status.uga.edu

Key Services

MyID, Accounts & ID Management

MyID & Passwords IDM System

Security

ArchPass, powered by Duo

Email & Collaboration

UGAMail Listserv Microsoft Office Downloads
OneDrive for Business Blackboard Collaborate SendFiles
Microsoft's Sway Microsoft's Power BI Microsoft's Skype for Business

Wireless, Network & Internet Access

PAWS-Secure Wireless eduroam Wireless Connecting a Smart TV
Internet Connection Guide Web Hosting Service Guest Wireless

Academics, Learning & Research

eLearning Commons (eLC) MyUGA Portal lynda.com
Research Computing vLab Print Kiosks
Qualtrics Surveys Athena Banner INB

EITS Help Desk Mission Statement

The EITS Help Desk strives to provide professional first-tier technical support to the University of Georgia community. Our goal is to empower clients by making IT knowledge accessible. This is accomplished by providing a focused knowledge base and an efficient call center that acts as a single point of contact for UGA core IT services.