Help Desk Support (HDS) Home

Check out our new Knowledge Base!

EITS Help Desk at the University of Georgia

Phone: 706-542-3106
E-mail: helpdesk@uga.edu
UGA Systems Status: status.uga.edu

Key Services

MyID, Accounts & ID Management
MyID & Passwords  IDM System

Security
ArchPass, powered by Duo

Email & Collaboration
UGAMail  Listserv  Microsoft Office Downloads
OneDrive for Business  Blackboard Collaborate  SendFiles
Microsoft's Sway  Microsoft's Power BI  Microsoft's Skype for Business

Wireless, Network & Internet Access
PAWS-Secure Wireless  eduroam Wireless  Connecting a Smart TV
Internet Connection Guide  Web Hosting Service  Guest Wireless

Academics, Learning & Research
eLearning Commons (eLC)  MyUGA Portal  lynda.com
Research Computing  vLab  Print Kiosks
Qualtrics Surveys  Athena  Banner INB

EITS Help Desk Mission Statement

The EITS Help Desk strives to provide professional first-tier technical support to the University of Georgia community. Our goal is to empower clients by making IT knowledge accessible. This is accomplished by providing a focused knowledge base and an efficient call center that acts as a single point of contact for UGA core IT services.