EITS Help Desk at the University of Georgia

Phone: 706-542-3106
E-mail: helpdesk@uga.edu
UGA Systems Status: status.uga.edu

Key Services

MyID, Accounts & ID Management

| MyID & Passwords | Access Services | IDM System |

Security

ArchPass, powered by Duo

Email & Collaboration

UGAMail | Listserv | Microsoft Office Downloads
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OneDrive for Business | Blackboard Collaborate | SendFiles
Microsoft's Sway | Microsoft's Power BI | Microsoft's Skype for Business

Wireless, Network & Internet Access

PAWS-Secure Wireless | eduroam Wireless | Connecting a Smart TV
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Internet Connection Guide | Web Hosting Service | Guest Wireless

Academics, Learning & Research

eLearning Commons (eLC) | MyUGA Portal | lynda.com
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Research Computing | vLab | Print Kiosks
EITS Help Desk Mission Statement

The EITS Help Desk strives to provide professional first-tier technical support to the University of Georgia community. Our goal is to empower clients by making IT knowledge accessible. This is accomplished by providing a focused knowledge base and an efficient call center that acts as a single point of contact for UGA IT services.