Help Desk Support (HDS) Home

EITS Help Desk at the University of Georgia

Phone: 706-542-3106
E-mail: helpdesk@uga.edu
UGA Systems Status: status.uga.edu

Key Services

MyID, Accounts & ID Management

MyID & Passwords  Access Services  IDM System

Security

ArchPass, powered by Duo

Email & Collaboration

UGAMail  Listserv  Microsoft Office Downloads
OneDrive for Business  Blackboard Collaborate  SendFiles
Microsoft's Sway  Microsoft's Power BI  Microsoft's Skype for Business

Wireless, Network & Internet Access

PAWS-Secure Wireless  eduroam Wireless  Connecting a Smart TV
Internet Connection Guide  Web Hosting Service  Guest Wireless

Academics, Learning & Research

eLearning Commons (eLC)  MyUGA Portal  lynda.com
Research Computing  vLab  Print Kiosks
EITS Help Desk Mission Statement

The EITS Help Desk strives to provide professional first-tier technical support to the University of Georgia community. Our goal is to empower clients by making IT knowledge accessible. This is accomplished by providing a focused knowledge base and an efficient call center that acts as a single point of contact for UGA IT services.