Help Desk Support (HDS) Home

EITS Help Desk at the University of Georgia

**Phone:** 706-542-3106  
**E-mail:** helpdesk@uga.edu  
**UGA Systems Status:** status.uga.edu

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Contact the EITS Help Desk

| **Telephone** |
| 706-542-3106 |

| **Request Support** |
| [http://www.eits.uga.edu/request](http://www.eits.uga.edu/request) |

| **Chat with a Help Desk representative (8 a.m.-5 p.m. Mon-Fri)** |
| Click Here to Chat With A Help Desk Representative |

| **Email** |
| helpdesk@uga.edu |

| **UGA Systems Status** |
| status.uga.edu |

| **Fax** |
| 706-583-0890 |

**Hours of Operation**

**Telephone Assistance** (706-542-3106)

- 7:30 a.m. - 7:30 p.m. (Monday - Thursday)
- 7:30 a.m. - 6:00 p.m. (Friday)
- 1:00 p.m. - 7:00 p.m. (Saturday - Sunday)

**Chat**

- 8:00 a.m. - 5 p.m. (Monday - Friday)

Closed for UGA home football games and when the University of Georgia closes operations.

**Scheduled Maintenance**

Help Desk resources maintenance schedule

**EITS Policies, Standards, and Guidelines**
EITS Help Desk Mission Statement

The EITS Help Desk strives to provide professional first-tier technical support to the University of Georgia community. Our goal is to empower clients by making IT knowledge accessible. This is accomplished by providing a focused knowledge base and an efficient call center that acts as a single point of contact for UGA IT services.