Help Desk Support (HDS) Home

**March 9 UGA Network Maintenance:** EITS will conduct network maintenance on Saturday, March 9 beginning at 8:00 a.m. This maintenance will result in an outage of campus Internet access and campus information systems on March 9. Additional information about this maintenance is available on status.uga.edu.

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**Contact the EITS Help Desk**

**Telephone**
706-542-3106

**Request Support**
http://www.eits.uga.edu/request

**Chat with a Help Desk representative (8 a.m.-5 p.m. Mon-Fri)**
Click Here to Chat With A Help Desk Representative

**Email**
helpdesk@uga.edu

**UGA Systems Status**
status.uga.edu

**Fax**
706-583-0890

**Hours of Operation**

**Telephone Assistance**
(706-542-3106)
- **7:30 a.m. - 7:30 p.m.** (Monday - Thursday)
- **7:30 a.m. - 6:00 p.m.** (Friday)
- **1:00 p.m. - 7:00 p.m.** (Saturday - Sunday)

**Chat**
- **8:00 a.m. - 5 p.m.** (Monday - Friday)
Closed for UGA home football games and when the University of Georgia closes operations.

**Scheduled Maintenance**
Help Desk resources maintenance schedule

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**EITS Help Desk at the University of Georgia**

**Phone:** 706-542-3106  
**E-mail:** helpdesk@uga.edu  
**UGA Systems Status:** status.uga.edu

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**Key Services**

**MyID, Accounts & ID Management**

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<th>MyID &amp; Passwords</th>
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**Security**

ArchPass, powered by Duo

**Email & Collaboration**

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<td>Microsoft’s Power BI</td>
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**Wireless, Network & Internet Access**

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EITS Help Desk Mission Statement

The EITS Help Desk strives to provide professional first-tier technical support to the University of Georgia community. Our goal is to empower clients by making IT knowledge accessible. This is accomplished by providing a focused knowledge base and an efficient call center that acts as a single point of contact for UGA IT services.