OS X 10.8 (Mountain Lion)

Overview

This will explain how to configure Mac OS X 10.8 (Mountain Lion). This example is assuming you are running Mac OS X 10.8 with a working wireless card installed and turned on.

If you have previously configured “PAWS-Secure” on your Mac running OS X and are having issues, you may find our Troubleshooting Guide for OSX helpful.

Guide

- Click on the AirPort icon in the upper right hand corner and make sure AirPort is turned on.
- If you cannot see the PAWS-Secure Network, click Open Network Preferences, Under Network Name - click Join Other Network in order to see PAWS-Secure.
- Enter your MyID credentials. Be sure NOT to include the "@uga.edu" part of your username
- If your permission is required, click Continue for the connection to validate.
To finish connecting, the certificate requires your computer’s system password NOT your MyID password.

- It should authenticate and allow you to get online.

Removing Saved PAWS-Secure Passwords

Removing the PAWS-Secure 802.1X profiles on OS X 10.8 Mountain Lion can resolve some connection problems. When you change your MyID password, if you cannot connect to PAWS, this is the most likely solution.

- Search for “keychain” in the Spotlight at the top right. The Finder search WILL NOT WORK

- Open the Keychain Access program. The only pertinent files that need to be deleted will be relating to 802.1X, MyID, and GeoGlobal Trust Certificate
• Be sure to delete all pertinent keychain passwords. Right click to delete. You may have to do Control-Click.

• The AddTrust External CA Root certificate will require the SYSTEM password, not the MyID password.

• All pertinent files should be deleted. Turn Wi-Fi off and on again and reconnect to PAWS-Secure. It should be able to get online now.
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