OS X 10.8 (Mountain Lion)

Overview

This will explain how to configure Mac OS X 10.8 (Mountain Lion). This example is assuming you are running Mac OS X 10.8 with a working wireless card installed and turned on.

If you have previously configured “PAWS-Secure” on your Mac running OS X and are having issues, you may find our Troubleshooting Guide for OSX helpful.

Guide

- Click on the AirPort icon in the upper right hand corner and make sure AirPort is turned on.
- If you cannot see the PAWS-Secure Network, click Open Network Preferences, Under Network Name - click Join Other Network in order to see PAWS-Secure,
- Enter your MyID credentials. Be sure NOT to include the “@uga.edu” part of your username
- If your permission is required, click Continue for the connection to validate.
To finish connecting, the certificate requires your computer's system password NOT your MyID password.

It should authenticate and allow you to get online.

Removing Saved PAWS-Secure Passwords

Removing the PAWS-Secure 802.1X profiles on OS X 10.8 Mountain Lion can resolve some connection problems. When you change your MyID password, if you cannot connect to PAWS, this is the most likely solution.

- Search for "keychain" in the Spotlight at the top right. **The Finder search WILL NOT WORK**

- Open the Keychain Access program. The only pertinent files that need to be deleted will be realating to 802.1X, MyID, and GeoGlobal Trust Certificate
• Be sure to delete all pertinent keychain passwords. Right click to delete. You may have to do Control-Click.

• The AddTrust External CA Root certificate will require the SYSTEM password, not the MyID password.

• All pertinent files should be deleted. Turn Wi-Fi off and on again and reconnect to PAWS-Secure. It should be able to get online now.