What is UGAMail?

UGAMail is a suite of web-based tools hosted via Microsoft Office 365. In addition to email and calendaring, Office 365 provides multiple online applications such as OneDrive for Business, the Office 365 Pro Plus suite...
of software and additional productivity tools.

**Who is Eligible for UGAMail?**

UGAMail is available to eligible UGA students, faculty and staff.

Once you graduate or leave UGA, you will lose access to your UGAMail and other MyID-connected services after a period of time.

**How Do I Access UGAMail?**

UGAMail can be accessed via a web browser at:

- MyUGA Portal ([http://my.uga.edu](http://my.uga.edu))
- UGAMail Homepage ([http://ugamail.uga.edu/](http://ugamail.uga.edu/))

UGAMail can be accessed via properly configured email client such as Outlook for Windows or OS X.

UGAMail can be accessed via Android, iOS or Windows phones or tablets.

The [UGA Mobile App](https://confluence.eits.uga.edu/display/HDSH/Chat+Service) also includes a link to UGAMail.

**Who Do I Contact for Assistance?**

EITS Help Desk

- 706-542-3106 (phone)
- helpdesk@uga.edu (e-mail)
- [https://confluence.eits.uga.edu/display/HDSH/Chat+Service](https://confluence.eits.uga.edu/display/HDSH/Chat+Service) (chat)
- [http://eitshelpdesk.uga.edu/](http://eitshelpdesk.uga.edu/) (web)
- [http://www.eits.uga.edu/request](http://www.eits.uga.edu/request) (web request form)