Coming Soon: ArchPass two-step login required for eLC, Athena, Employee Self-Service site

In mid-March, the login process for several UGA systems will change. Students, faculty and staff will need to use ArchPass. UGA’s two-step login solution, powered by DUO, to access the following:

- eLearning Commons, for users with a MyID (elc.uga.edu), effective March 12
- Employee Self-Service Site (employee.uga.edu), effective March 12
- Athena (athena.uga.edu), effective March 23

When logging in to each of these systems, you will enter your MyID and password, and then verify your ID with a phone or tablet enrolled in DUO.

Requiring ArchPass for these systems helps ensure the continued security of student and employee data.

Enroll your devices and find more info at archpass.uga.edu.

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EITS Help Desk at the University of Georgia

**Phone:** 706-542-3106

**E-mail:** helpdesk@uga.edu

**UGA Systems Status:** status.uga.edu

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**Key Services**

**MyID, Accounts & ID Management**

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**Email & Collaboration**

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UGAMail  Listserv  Microsoft Office Downloads
OneDrive for Business  Blackboard Collaborate  SendFiles
Microsoft's Sway  Microsoft's Power BI  Microsoft's Skype for Business

**Wireless, Network & Internet Access**

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| Internet Connection Guide | Web Hosting Service | Guest Wireless |

**Academics, Learning & Research**

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**Latest News**

**Housing Residents:** Get connected to wireless service, wired service and cable TV service in your residence hall room. [Learn how.](#)

**Technology Guides:** Want to learn more about the technology services offered to students, faculty and staff at UGA? We have an [IT guide for students](#) and a [technology guide for faculty and staff](#).

**EITS Help Desk Mission Statement**

The EITS Help Desk strives to provide professional first-tier technical support to the University of Georgia community. Our goal is to empower clients by making IT knowledge accessible. This is accomplished by providing a focused knowledge base and an efficient call center that acts as a single point of contact for UGA IT services.