EITS Help Desk Home

The Help Desk will close at 5 p.m. on Friday, December 22, 2017 for the winter holidays, and remain closed through January 1, 2018. We will re-open for normal business hours at 7:30 a.m. on January 2, 2018.

Contact the EITS Help Desk

<table>
<thead>
<tr>
<th>Telephone</th>
<th>706-542-3106</th>
</tr>
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<tbody>
<tr>
<td>Request Support</td>
<td><a href="http://www.eits.uga.edu/request">http://www.eits.uga.edu/request</a></td>
</tr>
<tr>
<td>Chat with a Help Desk representative</td>
<td>(8 a.m.-5 p.m. Mon-Fri)</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:helpdesk@uga.edu">helpdesk@uga.edu</a></td>
</tr>
<tr>
<td>Fax</td>
<td>706-583-0890</td>
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UGA Systems Status

| status.uga.edu |

Key Services

**MyID, Accounts & ID Management**

- MyID & Passwords
- Access Services
- IDM System

**Email & Collaboration**

- UGAMail
- Listserv
- Microsoft Office Downloads
- OneDrive for Business
- Blackboard Collaborate
- SendFiles
- Microsoft's Sway
- Microsoft's Power BI
- Microsoft's Skype for Business

**Wireless, Network & Internet Access**

- PAWS-Secure Wireless
- eduroam Wireless
- Connecting a Smart TV
- Internet Connection Guide
- Web Hosting Service
- Guest Wireless

**Academics, Learning & Research**

- eLearning Commons (eLC)
- MyUGA Portal
- lynda.com
- Research Computing
- vLab
- Print Kiosks
Latest News

**Housing Residents:** Get connected to wireless service, wired service and cable TV service in your residence hall room. [Learn how.](#)

**Technology Guides:** Want to learn more about the technology services offered to students, faculty and staff at UGA? We have an [IT guide for students](#) and a [technology guide for faculty and staff](#).

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**EITS Help Desk Mission Statement**

The EITS Help Desk strives to provide professional first-tier technical support to the University of Georgia community. Our goal is to empower clients by making IT knowledge accessible. This is accomplished by providing a focused knowledge base and an efficient call center that acts as a single point of contact for UGA IT services.