Help Desk Support (HDS) Home

**Need help setting up your MyID?**
Welcome new Dawgs!

The EITS Help Desk will close at 7:30 p.m. on Wednesday, November 22 and remain closed through Sunday, November 26, for the Thanksgiving Holiday. We will reopen at 7:30 a.m. on Monday, November 27 for normal business hours. If you need assistance in setting up your MyID, you can submit a ticket at helpdesk@uga.edu or call us during normal business hours at 706-542-3106.

You can find instructions for setting up your MyID and MyID profile on our EITS Help Desk YouTube channel. You can find additional information about your MyID on our MyID FAQ page.

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**EITS Help Desk at the University of Georgia**

**Phone:** 706-542-3106

**E-mail:** helpdesk@uga.edu

**UGA Systems Status:** status.uga.edu

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**Key Services**

**MyID, Accounts & ID Management**

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<th>MyID &amp; Passwords</th>
<th>Access Services</th>
<th>IDM System</th>
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**Email & Collaboration**

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<th>UGAMail</th>
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**Wireless, Network & Internet Access**

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**Contact the EITS Help Desk**

**Telephone**
706-542-3106

**Request Support**

http://www.eits.uga.edu/request

**Chat with a Help Desk representative (8 a.m.-5 p.m. Mon-Fri)**

Click Here to Chat With A Help Desk Representative

**Email**
helpdesk@uga.edu

**UGA Systems Status**
status.uga.edu

**Fax**
706-583-0890

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**Hours of Operation**

**Telephone Assistance (706-542-3106)**

- 7:30 a.m. - 7:30 p.m. (Monday - Thursday)
- 7:30 a.m. - 6:00 p.m. (Friday)
- 1:00 p.m. - 7:00 p.m. (Saturday - Sunday)

**Chat**

- 8:00 a.m. - 5 p.m. (Monday - Friday)

Closed for UGA home football games and when the University of Georgia closes operations.

**Scheduled Maintenance**

Help Desk resources maintenance schedule
Latest News

Housing Residents: Get connected to wireless service, wired service and cable TV service in your residence hall room. Learn how.

Technology Guides: Want to learn more about the technology services offered to students, faculty and staff at UGA? We have an IT guide for students and a technology guide for faculty and staff.

EITS Help Desk Mission Statement

The EITS Help Desk strives to provide professional first-tier technical support to the University of Georgia community. Our goal is to empower clients by making IT knowledge accessible. This is accomplished by providing a focused knowledge base and an efficient call center that acts as a single point of contact for UGA IT services.