Help Desk Support (HDS) Home

EITS Help Desk at the University of Georgia

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**E-mail:** helpdesk@uga.edu  
**UGA Systems Status:** status.uga.edu

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EITS Help Desk Mission Statement

The EITS Help Desk strives to provide professional first-tier technical support to the University of Georgia community. Our goal is to empower clients by making IT knowledge accessible. This is accomplished by providing a focused knowledge base and an efficient call center that acts as a single point of contact for UGA IT services.